





## Rules And Regulations

- Socks are compulsory for children, attendants and visitors to enter the play area at all times. Socks can be bought at fixed price at the reception desk.
- One attendant will be allowed with the child inside the play area (with no extra charges). Fixed Charge will be applicable for more than one attendant.
- No attendant will be allowed to enter inside the main play structure.
- Outside food is strictly prohibited inside the premises.
- Food available at the centre cafe is ONLY allowed in the cafe are and is restricted inside the play area.
- The centre has taken all necessary precautionary mesaures keeping the equipments child friendly perhaps shall not be responsible for any unseen incidents.
- Centre shall not be liable for any damage / monetary compensation or if the child gets hurt in any manner i.e via the equipments or from any other child.
- Our trained staff has taken complete care of the area's hygiene and safety for kids therefore the centre will not be held responsible for any subsequent illness of the child/ attendant.
- Centre has taken utmost precautions and hygiene in preparing the food. Centre shall not be responsible for any illnesses arising from food served and food will be consumed by all at their own risk.
- The management has the right to instruct any child or their attendant to step out of the play area if caught behaving in a manner that could harm any other child/reputation of the centre in any manner.
- In case of any party or gathering, the cafe will be reserved for the private party for ONLY the allotted period of time hence no objection to the same will be entertained.
- Extension of time to use the play area or café is not allowed under any circumstances. Kindly adhere to the allotted time.
- No outside photographers or entertainment will be allowed for any party. The centre at different costs offers in-house entertainment options for the party.
- No pointed/ sharp objects like scissors, knife, needles are allowed inside the premises.
- No pointed/sharp or harmful objects are allowed inside the centre.
- No sprays or poisonous substances are allowed inside the centre.
- Any complaints by child's attendant shall be written to us to which the management will revert back as soon as possible.
- Extension of time under any circumstances will not be allowed. We request you to adhere to the time allotted.
- No outside vendors such as photographers and event planners will be allowed for any party. The centre
  at different costs offer in house entertainment options for the party.
- Time for the party to be strictly adhered to and only a leeway of 15 minutes will be given. In case the time exceeds more than 30 minutes the center shall charge Rs. 7000/- on week days and Rs. 10000/- on weekends as extra time.
- We have no refund or cancellation policy. In case of any emergency we will cooperate in changing the date or we would refund only 50% of the amount.

